



MantaHQ Privacy Policy

Effective Date: April 1, 2025

1. Introduction

MantaHQ Technology Limited ("MantaHQ," "we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our platform, tools, and related services (the "Platform").

By accessing or using the Platform, you agree to the terms of this Privacy Policy and consent to our collection and use of your information as described herein.

2. Information We Collect

We collect information to provide better services to all our users, including:

- **Personal Information:** Name, email address, billing information, payment details, and account credentials you provide when you register or use the Platform.
 - **Usage Data:** Information about how you use the Platform, such as IP address, browser type, device information, pages visited, actions taken, and timestamps.
 - **Cookies and Tracking Technologies:** We use cookies and similar technologies to enhance user experience, analyze usage, and improve our services.
 - **User Content:** Any content you upload, submit, or create on the Platform.
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3. How We Use Your Information

We use the collected information for the following purposes:

- To provide, maintain, and improve the Platform and services.
- To process payments and manage billing.

- To communicate with you, including responding to inquiries and sending important notices.
 - To monitor and analyze usage to enhance user experience and performance.
 - To comply with legal obligations and protect our rights.
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4. Information Sharing and Disclosure

We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

- **With Service Providers:** Trusted third parties who perform services on our behalf (e.g., payment processors, hosting providers) under confidentiality agreements.
 - **For Legal Reasons:** When required by law, regulation, or legal process, or to protect the rights, property, or safety of MantaHQ, our users, or others.
 - **Business Transfers:** In connection with a merger, acquisition, or sale of assets.
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5. Data Retention

We retain your personal information only as long as necessary to provide the Platform and fulfill the purposes outlined in this Policy, or as required by law.

6. Your Rights and Choices

Depending on your jurisdiction, you may have the following rights regarding your personal data:

- Access, correct, or update your information.
- Request deletion or restriction of your personal data.
- Object to processing for direct marketing or other legitimate interests.
- Withdraw consent where processing is based on consent.

To exercise your rights, please contact us at hello@mantahq.com. We will respond in accordance with applicable laws.

7. Security

We implement reasonable technical, administrative, and organizational measures to protect your personal information from unauthorized access, loss, misuse, or alteration.

However, no internet transmission or electronic storage is completely secure. You acknowledge and accept the inherent risks of transmitting data online.

8. International Data Transfers

Your information may be processed or stored outside your country of residence, including in Canada or other countries with different data protection laws. By using the Platform, you consent to such transfers in compliance with applicable laws.

9. Children's Privacy

The Platform is not intended for children under the age of 13 (or applicable minimum age in your jurisdiction). We do not knowingly collect personal information from children. If we learn that we have collected information from a child without parental consent, we will take steps to delete it promptly.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes by posting the new policy on the Platform and updating the effective date. Continued use of the Platform after changes constitutes acceptance of the updated policy.

11. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or your personal data, please contact us at:

Email: hello@mantahq.com

Address: MantaHQ Technology Limited, Ontario, Canada